



INFINEO



Infineo is a highly secure telecommunication platform that is designed to aid banks and financial institutions to evolve a concrete and secure SMS Banking platform to assist their customers. It is highly scalable and can be deployed within the banking infrastructure

features



Queue Management

Apart from being a highly secure platform, Infineo also inherits asynchronous nature to ensure functions run at all times independently.



Priority request

Every account has a priority flag to ensure that critical messages are given max priority and is delivered within stipulated time.



Round Robin routing

All the messages are sent through per packet balanced load through multiple available routes.



Failover Connectivity

Backup routes and servers are always in place and activated for takeover in case of failure of the primary



Bulk Upload

Upload mobile numbers in bulk in the database with hassle free mechanism along with multilingual support at all



User Management

Manage different categories of users on the platform with ease and ensure privileges are assigned in accordance with the policies.



Admin

Assign administrative controls that forms the base of selection and implementation of logical and physical controls.



Access

Restrict the access to protected information to people who are authorized to access the information in accordance with the privileges assigned.



Validation

This feature facilitates validation of ID/Address proofs and other important KYC related documents through SMS and missed calls.



Keyword Management

This feature allows you to view all the messages sent with keywords. It also provides in-depth information regarding date, time, mobile number, operator and the circle location.



Reports

You can access comprehensive reports for accurate status of messages sent along with delivery status and time of delivery.



Archived Reports

You can generate and store archive reports for any specific time duration as required

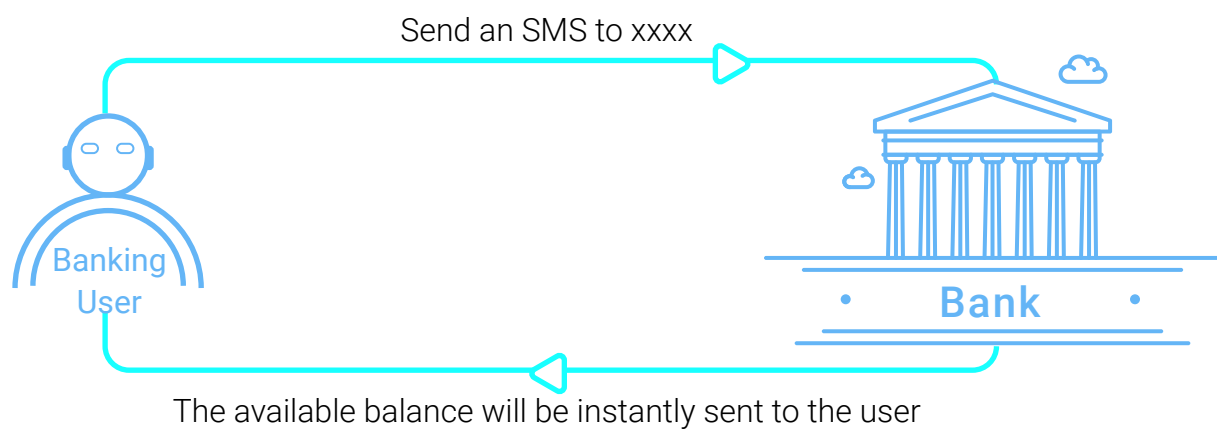
A grey smartphone graphic with a light blue screen and an orange home button, positioned behind the text.

**Intensify Banking Solutions
with high end security
on the go!**



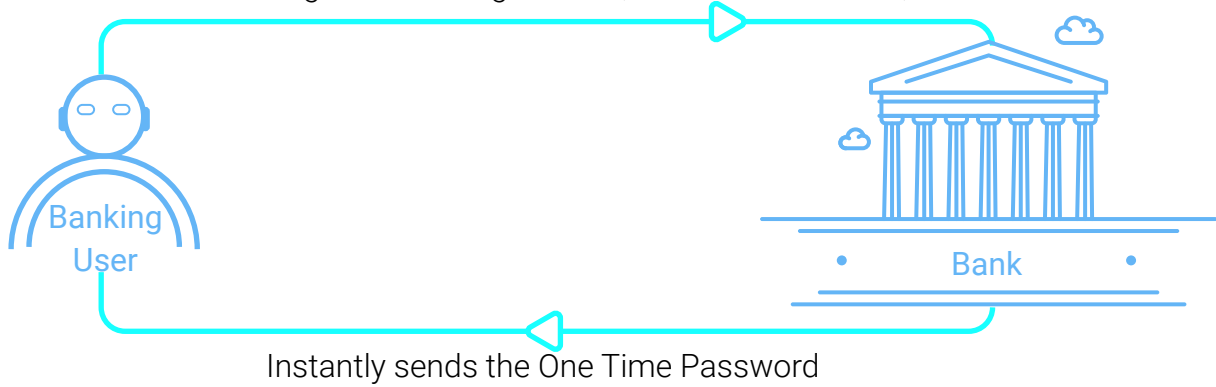
Use case

Know Your Balance



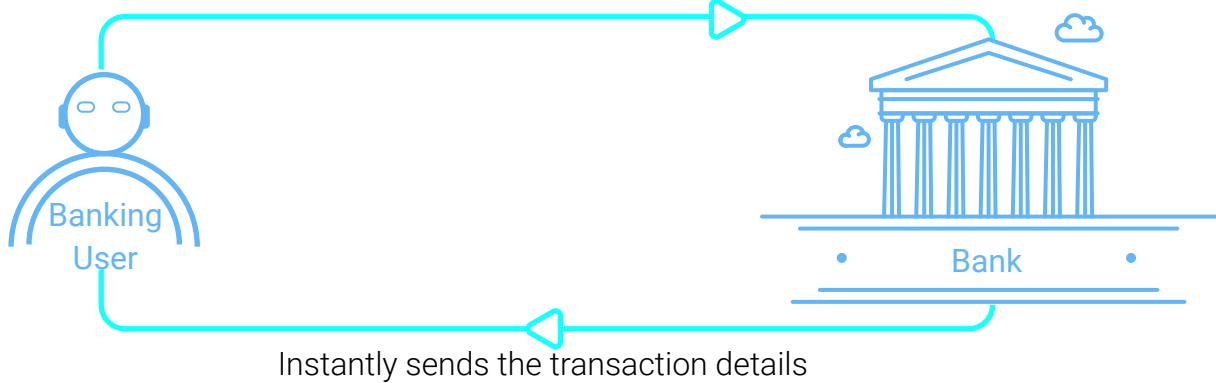
One Time Password

Cases: During new user registration, online transactions, etc.



Physical Swipe of Credit/Debit Card

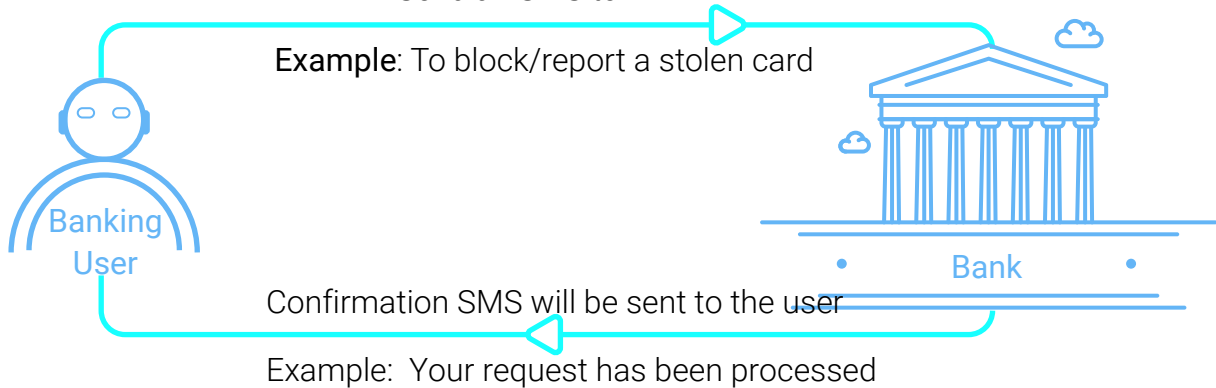
When a debit/credit card is swiped at any establishment



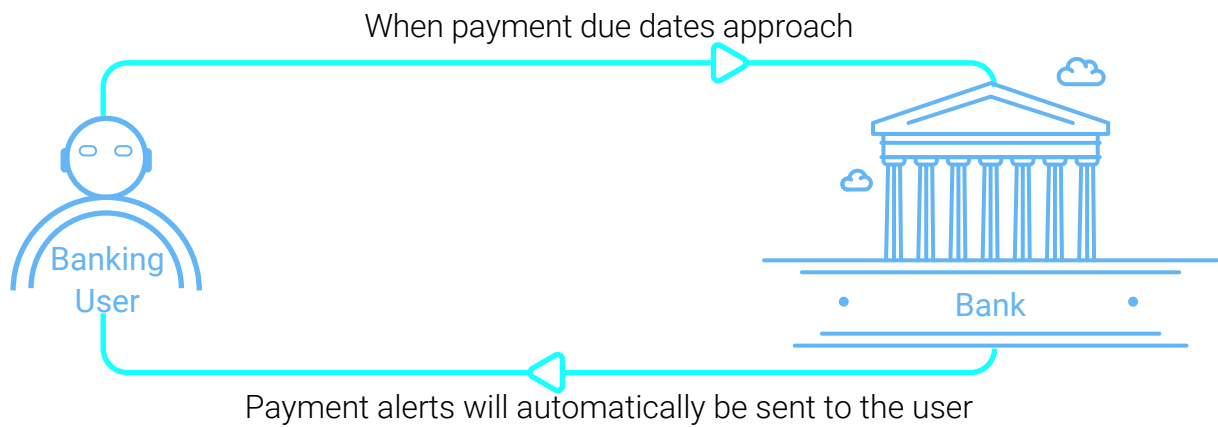
Credit/Debit Card Alert

Send an SMS to xxxx

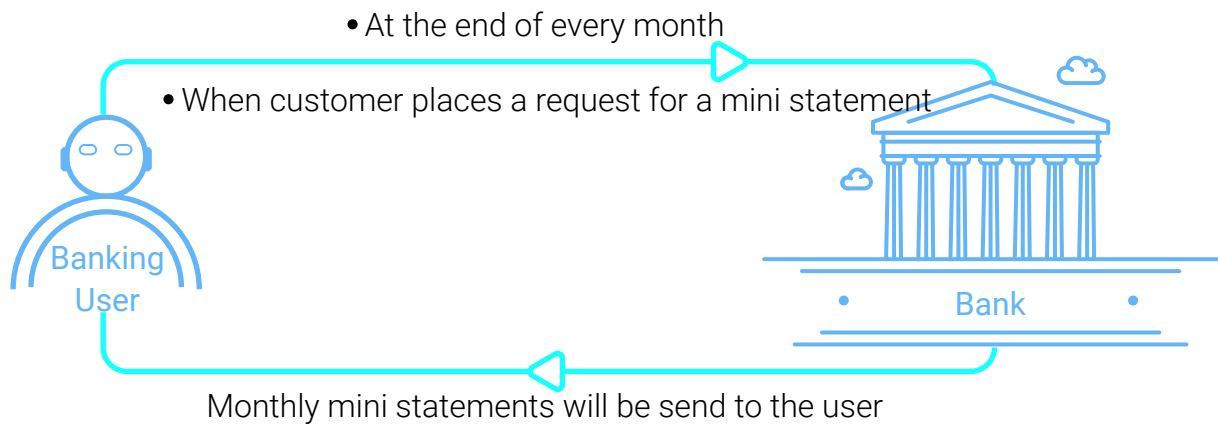
Example: To block/report a stolen card



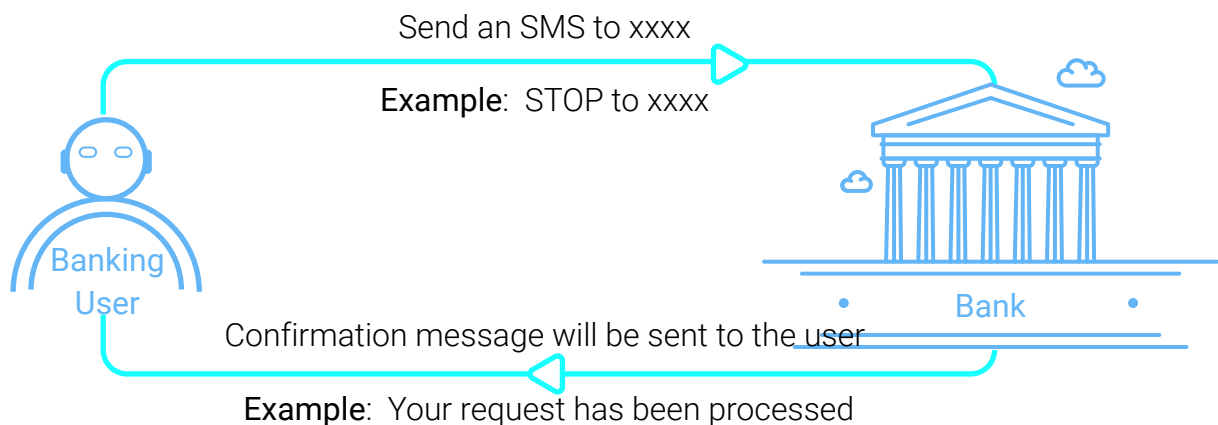
Credit/Debit Card Payment Alert



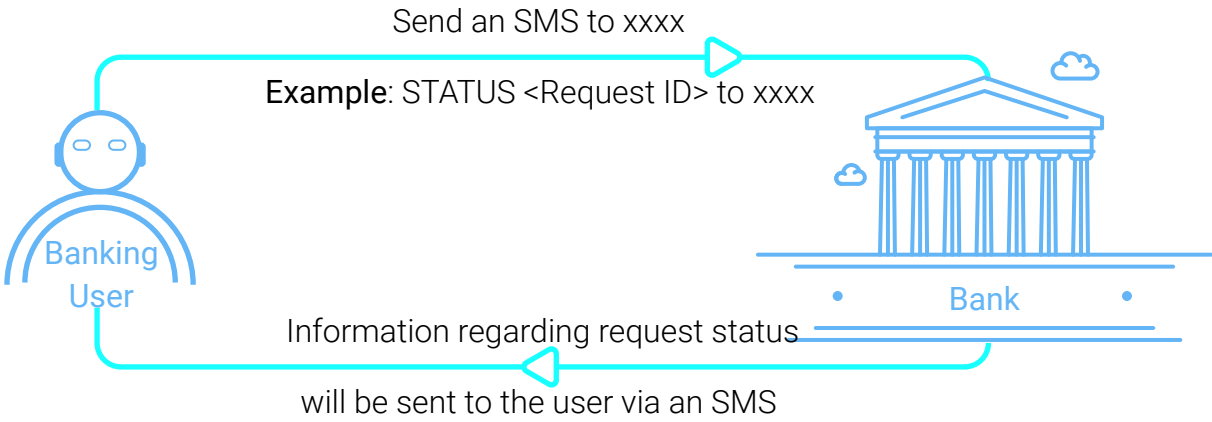
Monthly Mini Statements



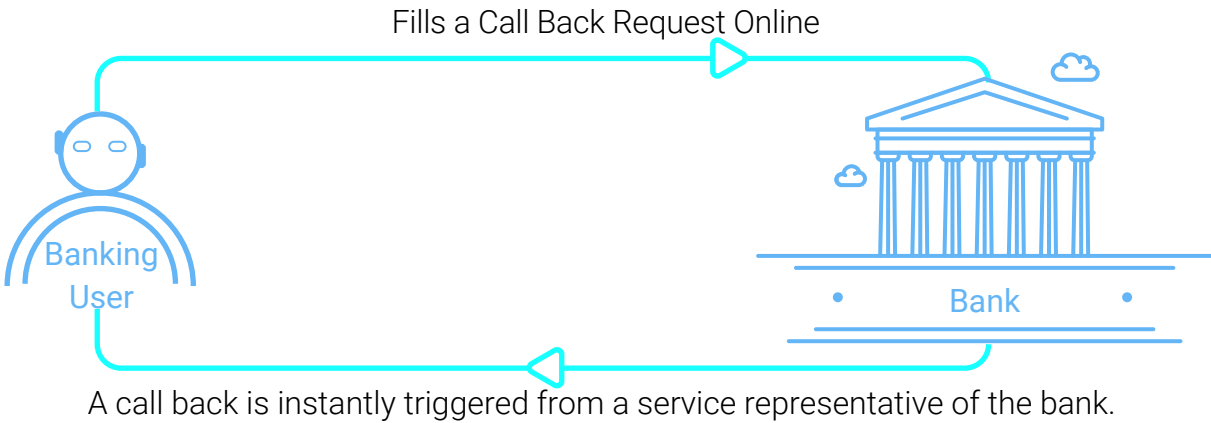
Stop Cheque Request



Cheque Status Enquiries

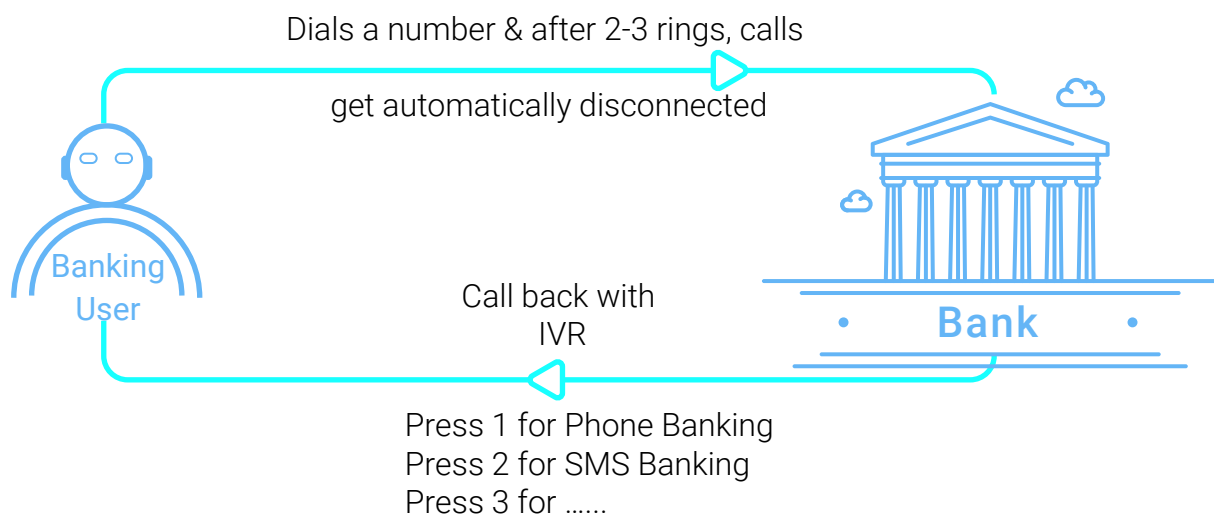


Call Back Requests

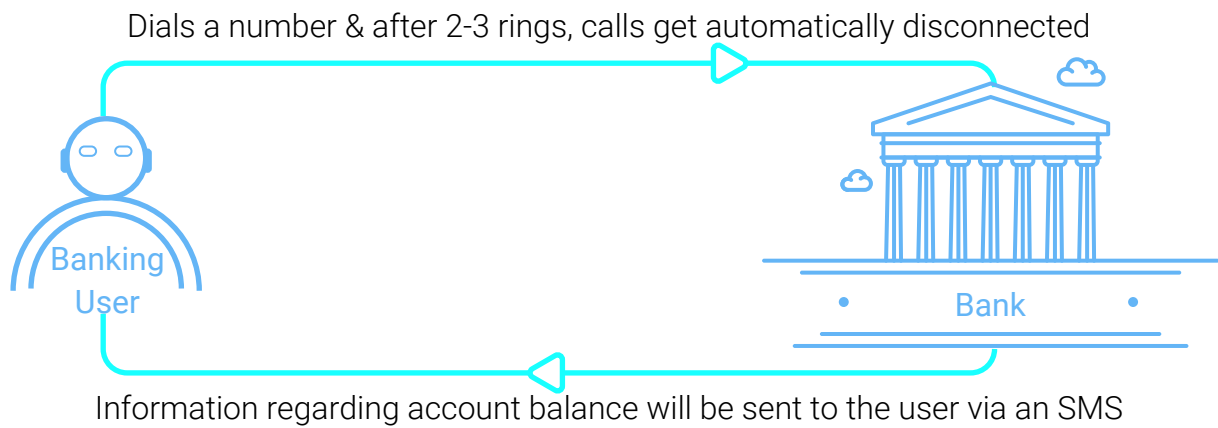


Use case MissCall Service

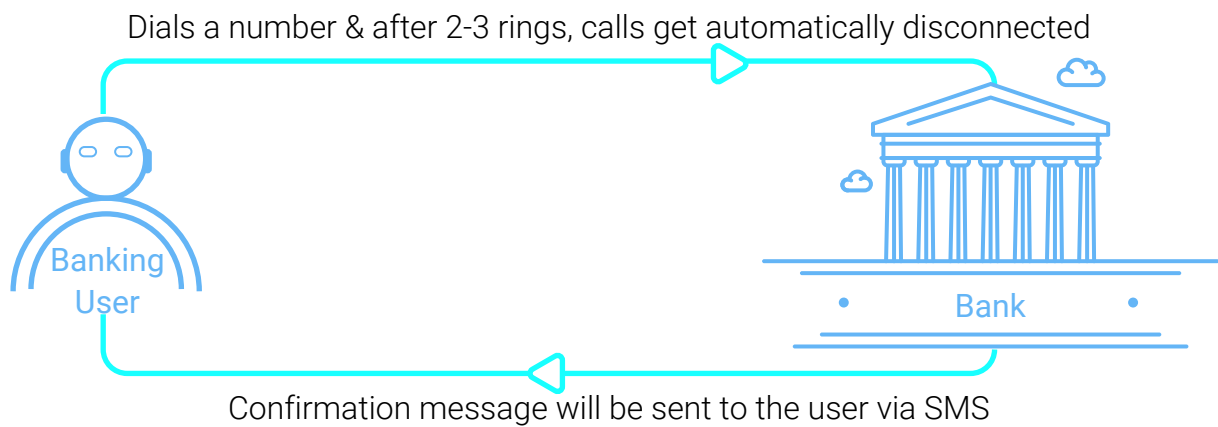
Registering for Phone/SMS Banking by dialing a number



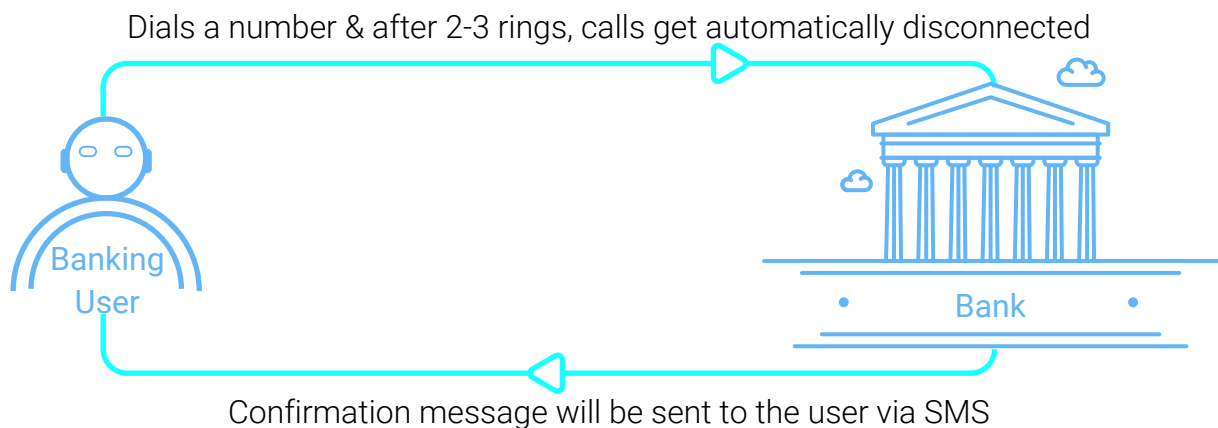
Account Balance (Know your Balance)



Order a Cheque Book

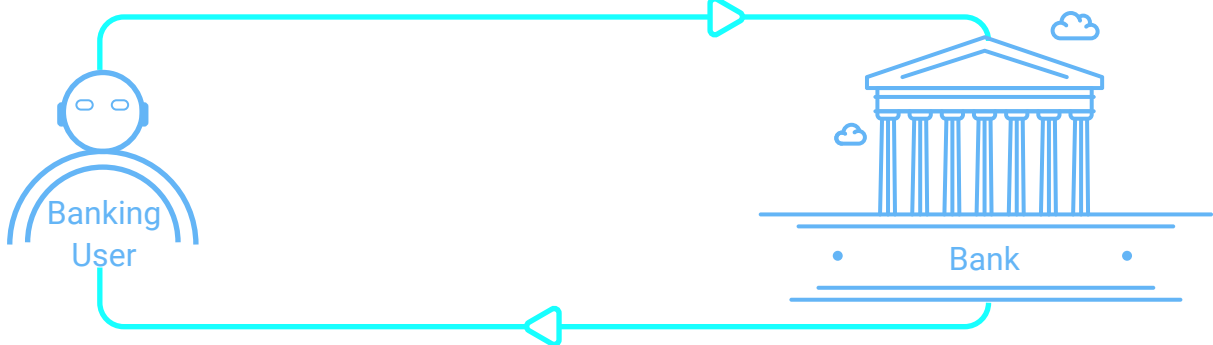


Stop Cheque Request



Mini Statement Request

Dials a number & after 2-3 rings, calls get automatically disconnected



Information regarding account balance will be sent to the user via an SMS

THANK YOU

